

Size:100*130mm

Smart HD WiFi Camera

User's Guidance

HapSee APP



- Home Monitoring
- Baby Caring
- Elder Caring
- Pet Safeguard
- Store Surveillance

V 1.2

Packaging List

After opening the package, please make sure the camera is in good condition and the accessories are complete

Household camera packaging list

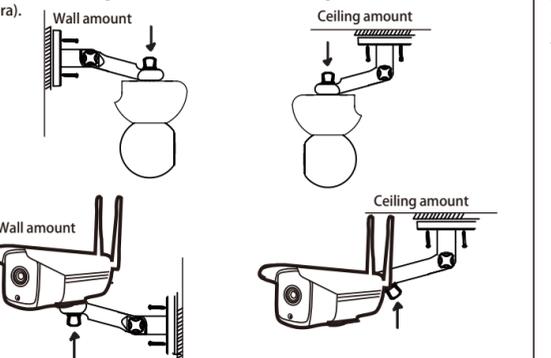
1. Camera ×1
2. Power Adapter ×1
3. User Guide ×1
4. Installment Bracket ×1
5. (Screw + Extend Tube) ×2

Outdoor camera packaging list

1. Camera ×1
2. Power Adapter ×1 (Optional)
3. User Guide ×1
4. Installment Bracket ×1 (Optional)
5. (Screw + Extend Tube) ×3 (Optional)
6. Wifi Antenna ×2

Camera Installment

- ① Camera use in house can be directly "placed" on the desktop, you can also "wall mount" or "ceiling"
- ② Camera use in outside can be "wall mounted" or "ceiling" (the bracket is fixed on the wall, the mounting screw is screwed to the mounting hole on the bottom of the camera).



1

User Guidance

I. connect the camera power supply
Find the camera's power connector and insert the power cord, turning on the power, the camera automatically checks after 10 seconds, wait for the camera to send a music or voice prompt, indicating that the camera has started to work. (At this time, use the reset pin in the RS1 hole for 3 seconds on the camera bottom, otherwise it will affect the camera access to wifi, outdoor waterproof camera reset button on the tail line of the camera)

II. Download and Install APP

1. Pls connect your cell phone to have a Wifi access. 5G Wifi camera is not supported.
2. Download "hapsee" mobile phone APP, Android phone in Google Player search hapsee download, ios phone in the APP Store search hapsee download, or scan the box on the QR code download

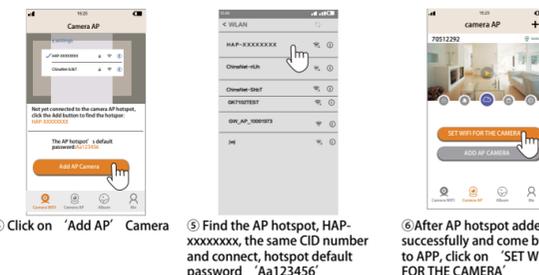
III. Add Smart Camera by WIFI

1. open the APP, click "NO ACCOUNT YET, REGISTERED NOW", enter the mailbox name to register an account, enter the account after successful registration and password login.

3-1. AP Connection

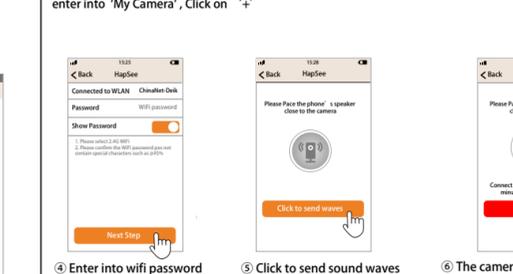
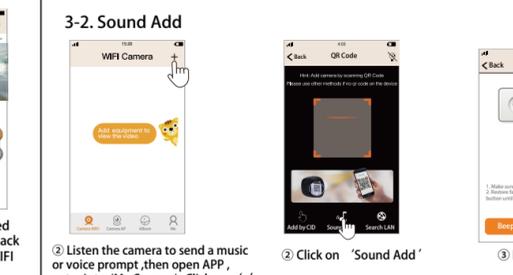
- ① Plug in power and electrify camera
- ② Listen the camera to send a music or voice prompt, then open APP, enter into "My Camera", Click on "+"
- ③ Scan the QR code on the bottom of camera

2



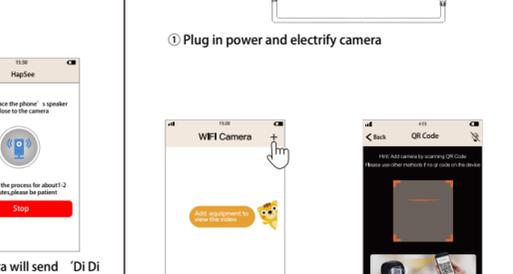
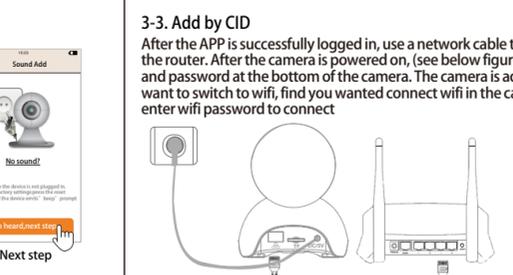
- ④ Click on "Add AP" Camera
- ⑤ Find the AP hotspot, HAP-xxxxxxx, the same CID number and connect, hotspot default password "Aa123456"
- ⑥ After AP hotspot added successfully and come back to APP, click on "SET WIFI FOR THE CAMERA"
- ⑦ Enter the wireless network settings page, find the WiFi name you want to connect, entering the CORRECT WIFI password
- ⑧ When the camera sent 'deng' send out or voice prompt 'Internet connected welcome to use cloud camera' indicating the camera has connected network
- ⑨ Wait for nearly 1 minute, the camera will automatically return successfully

3



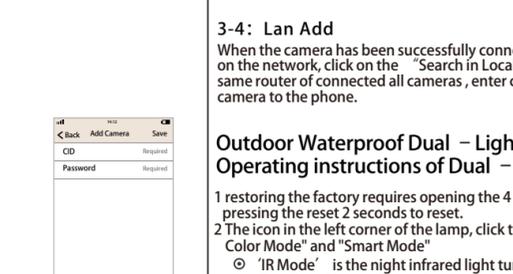
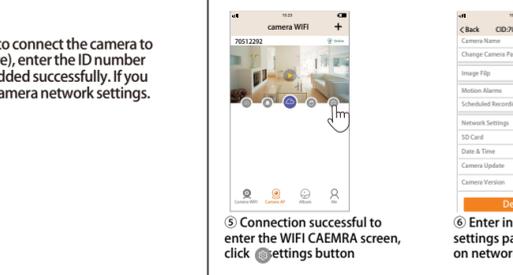
- ② Listen the camera to send a music or voice prompt, then open APP, enter into "My Camera", Click on "+"
- ③ Click on "Sound Add"
- ④ Enter into wifi password then press Next Step
- ⑤ Click to send sound waves
- ⑥ The camera will send "Di Di Di" out, it will automatically jump to video page if connected successfully

4



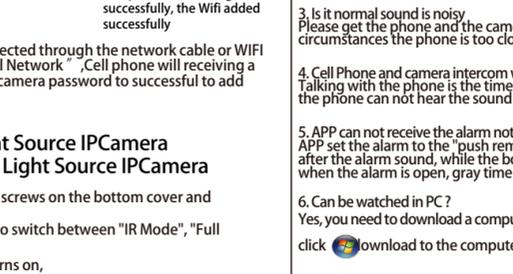
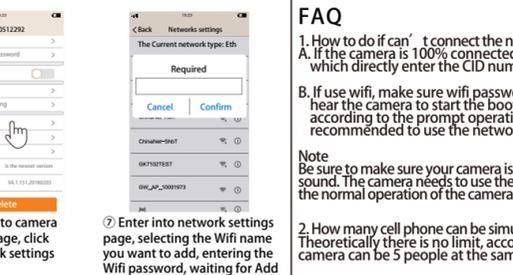
- ① Plug in power and electrify camera
- ② Listen the camera to send the same music sound, then open App, enter into "My Camera", Click on "+"
- ③ Click on "Add by CID"
- ④ Enter CID code in the bottom of camera, entering password, click on and save

5



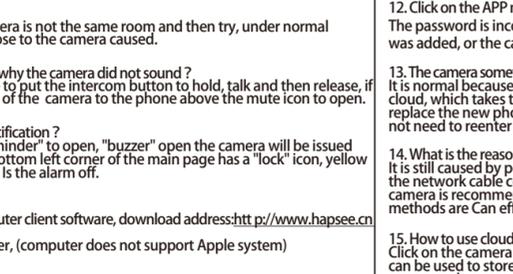
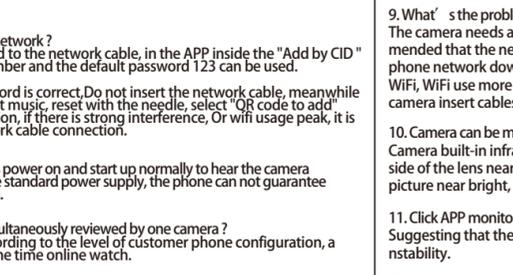
- ③ Connection successful to enter the WIFI CAEMRA screen, click settings button
- ④ Enter into camera settings page, click on network settings
- ⑤ Enter into network settings page, selecting the Wifi name you want to add, entering the Wifi password, waiting for Add successfully

6



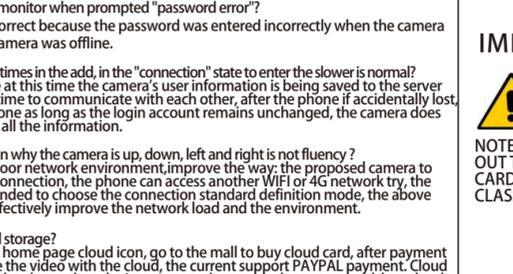
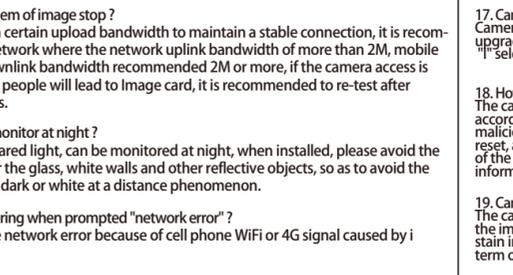
- ⑥ Enter into camera settings page, click on network settings
- ⑦ Enter into network settings page, selecting the Wifi name you want to add, entering the Wifi password, waiting for Add successfully

7



- ⑦ Enter into network settings page, selecting the Wifi name you want to add, entering the Wifi password, waiting for Add successfully

8



- ⑧ How to set the alarm function?
After the TF card is inserted, the TF card will be formatted to ensure that the TF card is not problematic. Then, the timer recording or alarm recording will be selected in the camera settings. The video will be recorded in the TF card. Click the record button on the left side of the camera. To the phone. In the computer software, click on the video is recorded to the computer. Click on the album to view the recorded phone or screenshot of the picture, click on the TF card logo that is recorded to record the image in the TF card. Once the alarm, as long as the TF card and ensure that the TF card does not have quality problems, the camera will automatically record the alarm image.

9

9. What's the problem of image stop?
The camera needs a certain upload bandwidth to maintain a stable connection, it is recommended that the network where the network uplink bandwidth of more than 2M, mobile phone network downlink bandwidth recommended 2M or more, if the camera access is WiFi, WiFi use more people will lead to image card, it is recommended to re-test after camera insert cables.

10. Camera can be monitor at night?
Camera built-in infrared light, can be monitored at night, when installed, please avoid the side of the lens near the glass, white walls and other reflective objects, so as to avoid the picture near bright, dark or white at a distance phenomenon.

11. Click APP monitoring when prompted "network error"?
Suggesting that the network error because of cell phone WiFi or 4G signal caused by instability.

12. Click on the APP monitor when prompted "password error"?
The password is incorrect because the password was entered incorrectly when the camera was added, or the camera was offline.

13. The camera sometimes in the add, in the "connection" state to enter the slower is normal?
It is normal because at this time the camera's user information is being saved to the server cloud, which takes time to communicate with each other, after the phone if accidentally lost, replace the new phone as long as the login account remains unchanged, the camera does not need to reenter all the information.

14. What is the reason why the camera is up, down, left and right is not fluency?
It is still caused by poor network environment, improve the way: the proposed camera to the network cable connection, the phone can access another WIFI or 4G network try, the camera is recommended to choose the connection standard definition mode, the above methods are Can effectively improve the network load and the environment.

15. How to use cloud storage?
Click on the camera home page cloud icon, go to the mall to buy cloud card, after payment can be used to store the video with the cloud, the current support PAYPAL payment. Cloud storage only stores the alarm when the image, non-alarm state does not record, buy cloud storage, please open the camera alarm button. This camera does not support cloud refunds after purchase.

16. How to recording and playback?
After the TF card is inserted, the TF card will be formatted to ensure that the TF card is not problematic. Then, the timer recording or alarm recording will be selected in the camera settings. The video will be recorded in the TF card. Click the record button on the left side of the camera. To the phone. In the computer software, click on the video is recorded to the computer. Click on the album to view the recorded phone or screenshot of the picture, click on the TF card logo that is recorded to record the image in the TF card. Once the alarm, as long as the TF card and ensure that the TF card does not have quality problems, the camera will automatically record the alarm image.

17. Camera and APP follow-up procedures to upgrade how to do?
Camera and APP program upgrades can be completed in the APP, the camera program upgrade in the camera "Settings" select "camera upgrade" is completed, APP upgrade in "I" select "check upgrade" to complete.

18. How to do if camera password forgotten, malicious changes or cell phone loss?
The camera password forget is directly reset, the factory default password is 123, in accordance with the above steps to re-add the camera can be used normally, if someone maliciously changed the camera password caused you can not use, you can also re-add by reset, and then re-set the new password. Mobile phone is lost, as long as the importation of the original mobile phone number or mailbox, APP inside the camera all settings and information are unchanged, no need to re-add settings.

19. Camera maintenance precautions?
The camera should not be long-term exposure in the sun, forbidden to enter the water. If the image gradually blurred, you can use a soft cloth dip alcohol wipe the lens, remove the stain image that is clear. Camera speaker alarm sound recommendations can not be long-term open, the alarm sound will quarrel around the neighbors, but also affect the speaker life.

20. What's the problem of image stop?
The camera needs a certain upload bandwidth to maintain a stable connection, it is recommended that the network where the network uplink bandwidth of more than 2M, mobile phone network downlink bandwidth recommended 2M or more, if the camera access is WiFi, WiFi use more people will lead to image card, it is recommended to re-test after camera insert cables.

21. Camera can be monitor at night?
Camera built-in infrared light, can be monitored at night, when installed, please avoid the side of the lens near the glass, white walls and other reflective objects, so as to avoid the picture near bright, dark or white at a distance phenomenon.

22. Click APP monitoring when prompted "network error"?
Suggesting that the network error because of cell phone WiFi or 4G signal caused by instability.

23. Click on the APP monitor when prompted "password error"?
The password is incorrect because the password was entered incorrectly when the camera was added, or the camera was offline.

24. The camera sometimes in the add, in the "connection" state to enter the slower is normal?
It is normal because at this time the camera's user information is being saved to the server cloud, which takes time to communicate with each other, after the phone if accidentally lost, replace the new phone as long as the login account remains unchanged, the camera does not need to reenter all the information.

25. What is the reason why the camera is up, down, left and right is not fluency?
It is still caused by poor network environment, improve the way: the proposed camera to the network cable connection, the phone can access another WIFI or 4G network try, the camera is recommended to choose the connection standard definition mode, the above methods are Can effectively improve the network load and the environment.

26. How to use cloud storage?
Click on the camera home page cloud icon, go to the mall to buy cloud card, after payment can be used to store the video with the cloud, the current support PAYPAL payment. Cloud storage only stores the alarm when the image, non-alarm state does not record, buy cloud storage, please open the camera alarm button. This camera does not support cloud refunds after purchase.

27. How to recording and playback?
After the TF card is inserted, the TF card will be formatted to ensure that the TF card is not problematic. Then, the timer recording or alarm recording will be selected in the camera settings. The video will be recorded in the TF card. Click the record button on the left side of the camera. To the phone. In the computer software, click on the video is recorded to the computer. Click on the album to view the recorded phone or screenshot of the picture, click on the TF card logo that is recorded to record the image in the TF card. Once the alarm, as long as the TF card and ensure that the TF card does not have quality problems, the camera will automatically record the alarm image.

28. How to do if camera password forgotten, malicious changes or cell phone loss?
The camera password forget is directly reset, the factory default password is 123, in accordance with the above steps to re-add the camera can be used normally, if someone maliciously changed the camera password caused you can not use, you can also re-add by reset, and then re-set the new password. Mobile phone is lost, as long as the importation of the original mobile phone number or mailbox, APP inside the camera all settings and information are unchanged, no need to re-add settings.

29. Camera maintenance precautions?
The camera should not be long-term exposure in the sun, forbidden to enter the water. If the image gradually blurred, you can use a soft cloth dip alcohol wipe the lens, remove the stain image that is clear. Camera speaker alarm sound recommendations can not be long-term open, the alarm sound will quarrel around the neighbors, but also affect the speaker life.

30. What's the problem of image stop?
The camera needs a certain upload bandwidth to maintain a stable connection, it is recommended that the network where the network uplink bandwidth of more than 2M, mobile phone network downlink bandwidth recommended 2M or more, if the camera access is WiFi, WiFi use more people will lead to image card, it is recommended to re-test after camera insert cables.

31. Camera can be monitor at night?
Camera built-in infrared light, can be monitored at night, when installed, please avoid the side of the lens near the glass, white walls and other reflective objects, so as to avoid the picture near bright, dark or white at a distance phenomenon.

32. Click APP monitoring when prompted "network error"?
Suggesting that the network error because of cell phone WiFi or 4G signal caused by instability.

33. Click on the APP monitor when prompted "password error"?
The password is incorrect because the password was entered incorrectly when the camera was added, or the camera was offline.

34. The camera sometimes in the add, in the "connection" state to enter the slower is normal?
It is normal because at this time the camera's user information is being saved to the server cloud, which takes time to communicate with each other, after the phone if accidentally lost, replace the new phone as long as the login account remains unchanged, the camera does not need to reenter all the information.

35. What is the reason why the camera is up, down, left and right is not fluency?
It is still caused by poor network environment, improve the way: the proposed camera to the network cable connection, the phone can access another WIFI or 4G network try, the camera is recommended to choose the connection standard definition mode, the above methods are Can effectively improve the network load and the environment.

36. How to use cloud storage?
Click on the camera home page cloud icon, go to the mall to buy cloud card, after payment can be used to store the video with the cloud, the current support PAYPAL payment. Cloud storage only stores the alarm when the image, non-alarm state does not record, buy cloud storage, please open the camera alarm button. This camera does not support cloud refunds after purchase.

37. How to recording and playback?
After the TF card is inserted, the TF card will be formatted to ensure that the TF card is not problematic. Then, the timer recording or alarm recording will be selected in the camera settings. The video will be recorded in the TF card. Click the record button on the left side of the camera. To the phone. In the computer software, click on the video is recorded to the computer. Click on the album to view the recorded phone or screenshot of the picture, click on the TF card logo that is recorded to record the image in the TF card. Once the alarm, as long as the TF card and ensure that the TF card does not have quality problems, the camera will automatically record the alarm image.

IMPORTANT STATEMENT

FOR YOUR SAFETY AND FAMILY, PLEASE KEEP YOUR CAMCORDER'S LOGIN PASSWORD, PREVENT PERSONAL INFORMATION FROM BEING DISCLOSED.

NOTE: WHEN YOU PLUG THE MEMORY CARD, REMEMBER TO POWER OUT THE OPERATION, OTHERWISE IT WILL DAMAGE THE MEMORY CARD OR DEVICE, (MEMORY CARD TO USE READ AND WRITE SPEED CLASS10, AND TO FORMAT THE FAT32 FILE SYSTEM)